You’ve Been Served

Services of Ryan White, HOPWA and Medi-Cal Waiver
You’ve Been Served

- California Department of Public Health – Office of AIDS
  - Marjorie Katz, Health Program Specialist
  - Jessica Heskin, Chief of Housing Unit
  - Christine Kibui – Clinical Quality Management Nurse
California’s Integrated Plan

• Goal 2: Increasing access to care and improving health outcomes for PLWH in California
• Goal 4: achieving a more coordinated statewide response to the HIV epidemic
## Ryan White – Part B

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<th>Core Medical Services</th>
<th>Support Services</th>
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<td>Respite Care</td>
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<td>Substance Abuse Services (residential)</td>
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**Minority AIDS Initiative (MAI)**  

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## HOPWA Services

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<td>Security deposits and first/last month</td>
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<td>Facility operating costs</td>
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<td>Housing information services</td>
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<td>Housing case management</td>
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<td>Mental and physical health</td>
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# Medi-Cal Waiver Program

<table>
<thead>
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<th>Medi-Cal Waiver Program Services</th>
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<tr>
<td>• Attendant Care</td>
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<td>• Homemaker Services</td>
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<td>• Skilled nursing – RN/LVN</td>
<td>• Minor Physical Adaptations to the Home</td>
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<td>• Nutritional Counseling</td>
<td>• Nutritional Supplements/Herbal Therapy</td>
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<td>• Durable Medical Equipment/Medical Supplies</td>
<td>• Non-Emergency Medical Transportation</td>
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<tr>
<td>• Nursing and Social Worker Case Management - Required for all Clients</td>
<td></td>
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</tbody>
</table>
Quiz 1

• Who can pay for home delivered meals?
  a) Ryan White – Part B
  b) HOPWA
  c) Medi-Cal Waiver
  d) A and B Only
  e) All of the Above
Scenario 1

A 55-year-old man is receiving AIDS Medi-Cal Waiver Program (MCWP) Services. Unfortunately, he has reached his MCWP annual cap and the MCWP Case Manager needs to transition him out of the program. His health status is improving but he continues to struggle with substance use, poor medication adherence, and low body weight. He still needs assistance with some activities of daily living and meal preparation. He also struggles to pay his rent.

What steps should happen?
Scenario 1 – Steps (1 of 2)

- Providers must have knowledge of the other services in community.
- Medi-Cal Waiver staff should set up a transition plan with the Ryan White - Medical Case Manager. This will allow him continued support to stay adherent to his medication and stay in care (RW).
- Set up an appointment for an assessment through Outpatient Substance Abuse Services (RW).
Scenario 1 – Steps (2 of 2)

• Set up an attendant to assist for two months using Home and Community Based Services (RW).
• Provide Home Delivered Meal service for tailored, nutritious food (RW).
• Have a HOPWA assessment done and/or see if the RW program can provide rental subsidies (HOPWA and RW).
Quiz 2

- Under which RW Service Category can Targeted* HIV Testing be done?
  a) Outreach
  b) Outpatient Ambulatory Health Services (OAHS)
  c) Early Intervention Services (EIS)
  d) Health Education / Risk Reduction

* HRSA uses the term Targeted. OA is moving away from that term
Part B EIS services must include the following four components (HRSA definition):

1. Targeted HIV testing to help the unaware learn of their HIV status and receive referral to HIV care and treatment services if found to be HIV-positive
   - Contractors must coordinate these testing services with other HIV prevention and testing programs to avoid duplication of efforts
   - HIV testing paid for by EIS cannot supplant testing efforts paid for by other sources

2. Referral services to improve HIV care and treatment services at key points of entry
3. Access and linkage to HIV care and treatment services such as HIV Outpatient/Ambulatory Health Services, Medical Case Management, and Substance Abuse Services

4. Outreach Services and Health Education / Risk Reduction related to HIV diagnosis
   - EIS Presentation – Day 2, Workshop B – *Unleashing the Power of EIS*
Quiz 3

• Which funding sources can pay for Mobile Home space rental?
  a) HOPWA only
  b) Ryan White Part B and HOPWA
  c) Trick question—you can’t pay for a rental space with any funds
  d) Medi-Cal Waiver if there is a medical note deeming it a health necessity
Mobile Homes

• HOPWA can pay for rental spaces for mobile homes as long as it meets Housing Quality Standards (e.g. not a trailer or RV but an actual mobile home) through Short Term Rent, Mortgage and Utility (STRMU) or Tenant Based Rental Assistance (TBRA)
• Ryan White can also pay for mobile home space rent
Quiz 4

Under which RW Service Category can Naloxone (or other opioid antagonists) be purchased?

a) Outpatient Ambulatory Health Services (OAHS)
b) Hospice Services
c) Emergency Financial Assistance
d) Substance Abuse Services - Residential
e) All of the Above
Naloxone

- Naloxone (or other opioid antagonists) can be purchased through any RW service category that allows for the purchase of medications.
- Medications can also be purchased as a component of Hospice Services, Substance Abuse Outpatient Care, Substance Abuse Services - Residential.
Scenario 2

• You have a client who is being released from a long stay in the hospital. Prior to that he was living in a shelter, but has since lost his space at the shelter due to his long absence. His health is still not good, and he needs somewhere safe to stay. There will be another room available at a local shelter, but not for two months.
  • What do you do?
Scenario 2 Steps

- HOPWA houses him in a motel for 30 days and then continue the motel for the second month with RW funds.
Quiz 5

Which of the following can be charged under a RW Service Category and not under Admin Costs?

a) Time spent on six-month recertification
b) The prorated portion of fees and services for electronic medical records maintenance, licensure, and annual updates, and staff time for data entry related to Part B clinical care and support services
c) The prorated portion of the clinic receptionist’s time providing direct Part B patient services (e.g., scheduling appointments and other intake activities)
d) The prorated portion of medical billing staff related to Part B services
e) The prorated portion of a supervisor’s time devoted to providing professional oversight and direction regarding Part B funded services
f) The prorated portion of direct facilities expenses such as rent, maintenance, and utilities for areas primarily utilized to provide Part B funded services
NEW – RW Other Professional Services – Legal Services

- Legal services provided to and/or on behalf of the individual living with HIV and involving legal matters related to or arising from their HIV disease, including:
  - Assistance with public benefits such as Social Security Disability Insurance (SSDI)
  - Interventions necessary to ensure access to eligible benefits, including discrimination or breach of confidentiality litigation as it relates to services eligible for funding under the RWHAP
  - Preparation of:
    - Healthcare power of attorney
    - Durable powers of attorney
    - Living wills

Legal services exclude criminal defense and class-action suits unless related to access to services eligible for funding under the RWHAP.
NEW – RW Other Professional Services – Permanency Planning

- To help clients/families make decisions about the placement and care of minor children after their parents/caregivers are deceased or are no longer able to care for them, including:
  - Social service counseling or legal counsel regarding the drafting of wills or delegating powers of attorney
  - Preparation for custody options for legal dependents including standby guardianship, joint custody, or adoption
NEW – RW Other Professional Services – Tax Preparation

- Income tax preparation services to assist clients in filing Federal tax returns that are required by the Affordable Care Act for all individuals receiving premium tax credits.
Scenario 3

You have a client who has some mental health issues. You are having problems getting him housed due to his angry outbursts. For this same reason, medical providers are not wanting to work with him and have asked that he be accompanied to all visits by some sort of attendant. His health is steadily declining, and he is no longer virally suppressed. It appears that he has an untreated mental health issue, and he is not taking care of himself (e.g. feeding himself, bathing is minimal, laundry, etc). He says he is too tired to do these things and just “wants to sleep even if it is on the streets.”

- What do you do?
Scenario 3 Steps

• Where you are legally able, coordinate with other providers. Check ARIES and see what services he is getting and from whom (must be Share client, no Mental Health, Substance Abuse or Legal Services).
• Work with Medi-Cal Waiver and/or RW to get attendant to accompany him to medical visits to try to get him back on medication. See if the client eligible for In-Home Support Services?
• Use funds from either Medi-Cal Waiver and/or RW and/or HOPWA funds to provide anger management classes for his temper.
• Use HOPWA case manager to work with a landlord to get him into housing. They can also coach the client on how to talk to landlords and can tell landlord that the HOPWA case manager is available to help with any issues related to his behavior.
An Agency has both HCP and MAI contracts. The MAI Outreach Worker is finding that about 25% of the people she is working with are white. What should she do?

a) Immediately stop providing services to any person who is white
b) Continue to provide service but when entering them into ARIES/ACE, identify them as other than white or pick “unreported” for race.

c) Refer them to another agency

d) Do a budget revision and fund the Outreach Worker under both MAI/Outreach and HCP/Outreach and continue to provide services. Enter data for people of color under MAI and white clients under HCP.
Scenario 4

• A client is receiving Ryan White non-medical case management and legal services, and HOPWA’s rental assistance at your agency. The client’s medical condition starts to deteriorate and they need a higher level of medical case management which your agency does not provide. Luckily, there is an AIDS MCWP agency nearby that is able to serve this patient.
Quiz 7

- After the client is enrolled in MCWP, can your agency continue to provide legal and housing services?
  a) Yes
  b) No
  c) Not Sure
Quiz 8

• Should your agency continue providing non-medical case management services?
  a) Yes
  b) No
  c) Not Sure
Program Guidance for BOTH:
Medical Case Management services have as their objective improving health care outcomes whereas Non-Medical Case Management Services have as their objective providing guidance and assistance in improving access to needed services.
<table>
<thead>
<tr>
<th>Non-Medical Case Management</th>
<th>Medical Case Management</th>
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</thead>
<tbody>
<tr>
<td>Key activities include:</td>
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</tr>
<tr>
<td>• Initial assessment of service needs</td>
<td>• Initial assessment of service needs</td>
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<tr>
<td>• Development of a comprehensive, individualized care plan</td>
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</tr>
<tr>
<td>• Continuous client monitoring to assess the efficacy of the care plan</td>
<td>• Timely and coordinated access to medically appropriate levels of health and support services and continuity of care</td>
</tr>
<tr>
<td>• Re-evaluation of the care plan at least every 6 months with adaptations as necessary</td>
<td>• Continuous client monitoring to assess the efficacy of the care plan</td>
</tr>
<tr>
<td>• Ongoing assessment of the client’s and other key family members’ needs and personal support systems</td>
<td>• Re-evaluation of the care plan at least every 6 months with adaptations as necessary</td>
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<td></td>
<td>• Ongoing assessment of the client’s and other key family members’ needs and personal support systems</td>
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<tr>
<td></td>
<td>• Treatment adherence counseling to ensure readiness for and adherence to complex HIV treatments</td>
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<td></td>
<td>• Client-specific advocacy and/or review of utilization of services</td>
</tr>
</tbody>
</table>
Who can pay for household cleaning products?

a) Ryan White – Part B
b) HOPWA
c) Medi-Cal Waiver
d) A and B Only
e) All of the Above
Food Bank/Home Delivered Meals

- RW - Food Bank/Home Delivered Meals refers to the provision of actual food items, hot meals, or a voucher program to purchase food. This also includes the provision of essential non-food items that are limited to the following:
  - Personal hygiene products
  - Household cleaning supplies
  - Water filtration/purification systems in communities where issues of water safety exist
Differences in Food/Meals between HOPWA and RW:

HOPWA can only pay for three kinds of food services:

- Home Delivered meals,
- Food Bank,
- Food distributed directly to the clients through the program’s office.

HOPWA **CANNOT** give grocery store food cards to clients directly nor can it pay for restaurant meals or gift cards for restaurant meals.

- Join the Food Insecurities workshop on day 3
Household Cleaning Products

- There are two ways HOPWA can pay for cleaning products:
  - Cleaning and hygiene products are an eligible cost with HOPWA support services funding for individual clients living in TBRA or other independent housing if those products cannot be secured through donations or other sources.
  - Cleaning products and hygiene supplies are eligible costs for HOPWA funded facilities serving multiple clients under the HOPWA operating budget line item.
Scenario 5

- A client has been laid off of work. They are trying to find other employment, but they are having a hard time. Prior to the lay-off, the client had a great job, and therefore could afford a home. Now they are 45 days behind on their mortgage, and the bank is talking about foreclosure.

- Who can help?
Mortgages

- HOPWA does have the ability to pay for mortgages under the STRMU category. RW cannot. The HOPWA provider would need to verify that the mortgage is in the client’s name or has other documentation stating that the client is responsible for the payment. Under STRMU, the HOPWA provider can pay for up to 147 days of mortgage per year.

- HOPWA can also pay for employment training services
Resources (1 of 2)

- **OA Program Advisors and Staff**
  - HIV Care Program –
    [https://www.cdph.ca.gov/Programs/CID/DOA/CDPH%20Document%20Library/Care_Operations_Advisor>Contact_List2.pdf](https://www.cdph.ca.gov/Programs/CID/DOA/CDPH%20Document%20Library/Care_Operations_Advisor>Contact_List2.pdf)
  - Medi-Cal Waiver -
    [https://www.cdph.ca.gov/Programs/CID/DOA/CDPH%20Document%20Library/MCWPStaffList.pdf](https://www.cdph.ca.gov/Programs/CID/DOA/CDPH%20Document%20Library/MCWPStaffList.pdf)
  - HOPWA – Contact Jessica Heskin at Jessica.Heskin@cdph.ca.gov

- **HRSA**
    - PCN 16-02 for Service Delivery Definitions and FAQs
    - PCN 15-03 for Admin Costs
  - Part B - National Monitoring Standards - Program (Not yet updated to include changes from PCN 16-02 incorporated)
Resources (2 of 2)

• HOPWA
  - HOPWA Grantees
    https://www.hudexchange.info/grantees/?programid=8&searchText=&stateId=CA#/byState
  - HOPWA STRMU Guidance Book:
  - HOPWA Rental Assistance Guidebook:
    https://www.hudexchange.info/resource/2818/hopwa-rental-assistance-guidebook/

• Medi-Cal Waiver
  - List of providers in California
    https://www.cdph.ca.gov/Programs/CID/DOA/CDPH%20Document%20Library/MCWPProviderList.pdf
Contact Information

Marjorie Katz – Marjorie.Katz@cdph.ca.gov

Jessica Heskin – Jessica.Heskin@cdph.ca.gov

Christine Kibui – Christine.Kibui@cdph.ca.gov
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Questions??